

July- September, 2026



Discussions with ED (HR), CMO I/C AND CGM(TS)

Township Issues

- **Infrastructure & Safety:** Deteriorating Township roads, erratic electricity distribution, inadequate street lighting, and security concerns
- **Regular quarter allotment stopped**
- **Quarter handover/take over procedure smoothness**
- **Delay in new as well as old quarter maintenance**
- **Quarter Habitability Criteria to be fixed:** Lack of fixed, mandatory standards before company quarters are handed over
- **Circular to be issued regarding revision of fine**



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HR Issues

- Meal coupon- Existing contract to be extended keeping in view of time taken for new contract
- One time up-gradation of furniture, AC, rest room of officers by IPU Project
- HRA implementation as per revised circular dated 01.04.2026
- Centralised data base updation in records of BAMS, ID card issuance, ESS data base, SAP etc in case of transfer
- Plant Canteen & Night Shift Food Services



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OA-DSP

Discussions with ED (HR), CMO I/C AND CGM(TS)

Hospital Administration

- OPD queue management
- Improvement in Pharmacy Services
- Executive Health Check-ups
- Emergency & Safety Systems
- Specialist Services
- Referral section efficiency improvement
- Coordination with referral hospital
- Patient Assistance & Equipments
- Hygiene & Cleanliness
- Digital Services (online report)



Very fruitful discussions happened with the management focused on enhancing Township, HR&healthcare services, improving operational synchronization, and reducing communication gaps



FEEDBACK FROM MANAGEMENT REGARDING THE ISSUES

- **Road Repairs:** Road repair work will start after the monsoon. A few areas have been identified for immediate attention. The repair work for the road to the ASP and DSP Gate No. 2 will be taken up by the DMC.
- **Quarter Allotment:** Quarter handover issue partially resolved. Instruction given to take handover without removing extra construction. Quarter allotment is being done on a requirement basis. There was a communication from corporate regarding centralized allotment by Bokaro. Regular allotment will start after taking approval from the competent authority. Management assured that quarter habitability criteria will be fixed.
- **Canteen Upgrades:** Canteen hygiene is being improved and a new South Indian canteen will come up in the ED Works area.
- **Meal Card:** A committee has been formed for a new meal coupon contract. The present contract is being considered for an extension.
- **Medical & Health Checkups:** Executive health check-ups have started. Due to a shortage in the USG facility, only two executives with their spouses are being considered per day, but this number will be increased in the future.
- **Emergency Referrals:** Considering medical exigencies, a few emergency cases have been referred to specialized hospitals. This was done after virtual consultations and reviews with our doctors, following persuasion by the OA.
- **Township Electricity:** It was informed that the electricity distribution of the township will be taken care of by the state distribution system in the long run.
- **Hospital & Pharmacy Improvements:** Management is committed to improving the referral system and moving toward a paperless system. Additionally, a proposal for a 24/7 pharmacy counter (like the government-supported Amrit Bharat medicine outlet) in line with IISCO is being considered.